Apicha Community Health Center



Non-Discrimination and Accessibility Notice

Apicha Community Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR §92.101(a)(2)). Apicha does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

- Apicha provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services when these aids and services are necessary for you to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Apicha provides free language assistance services to people whose primary language is not English and who have limited ability to read, write, speak or understand English, which may include:
 - Qualified interpreters
 - o Information written in other languages

Apicha's Civil Rights Coordinator is Ernst Schwidder. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator. If you believe that Apicha has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ernst Schwidder, Civil Rights Coordinator

Apicha Community Health Center, 400 Broadway, New York, NY 10013

Telephone: 646 572 2278 Fax: 212 334 7956

Email: Grievance@Apicha.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW, Room 509F, HHH Building

Washington, D.C. 20201

1 800 368 1019 1 800 537 7697 (TDD)

Complaint forms are available at https://www.hhs.gov/ocr/complaints/index.html

This notice is available at Apicha's website: www.Apicha.org